

nhi

Benefits of Membership

Stronger

Together

homes



Nursing Homes Ireland

Nursing Homes Ireland (NHI) is the national representative organisation for the private & voluntary nursing homes sector.

This sector, and the care NHI members provide, are central to healthcare and social care delivery in Ireland. Private & voluntary nursing homes provide care in a home from home to 27,000 residents and account for more than 84% of all long-term care beds in the country. NHI Members account for 90% of all private & voluntary nursing homes.

NHI actively supports and represents members, enabling them to provide quality care to residents in a sustainable manner.

What We Believe

At NHI, we support private and voluntary nursing homes to deliver the very highest standard of care. We are passionate about the delivery of better care.

We support members to create rich experiences of life for residents. NHI members meet residents where they are on their life journey and focus on enriching lives well-lived. Care is better when we work together. NHI empowers private and voluntary nursing home members with the latest information and advocates for the sector so it can continue to maintain standards.

We bring our message of **warmth**, **comfort** and **responsibility** in a clear and strong voice to the wider community.

We are working to shape a new, more dynamic model of care. Caring is best when it is collective and collaborative. With residents, members, communities and stakeholders, we are confidently moving forward together.

Nursing homes that contribute to making our country one of the best places to age, and anyone who wants or needs nursing home care will get it and can avail of NHI members' nursing homes.

What Do We Do?



Supporting Members

Supporting Members through Helpline Advice, Member Updates, Member Resources, Member Training and Member Services and Regional Meetings.



Influencing Policy

Influencing policy by representing members, lobbying for the needs of the Sector, engaging with Stakeholders, presenting analysis and research, preparing evidence-based submissions.



Promoting the Sector

Promotion of high quality care and lived experience of nursing home residents is our priority. We endeavour to achieve this through engagement with relevant government departments, stakeholders, research and media representation.



Benefits of NHI Membership

Commercial

- NHSS/Fair Deal Rate Trend Updates
- Advice on NTPF Negotiations
- Monthly Briefing on Fair Deal Rates per County
- Template Contracts of Care
- Advice on Contracts of Care
- Guidance on Charges for Services
- Discounted Insurance Scheme for Members
- Group Purchasing Scheme for Members
- Advice and Guidance on all Commercial Issues
- Member of the Alliance for Insurance Reform

Workforce

- HR Advisor providing sector specific HR Advice
- Dedicated Garda Vetting service
- Garda Vetting Advice and Processing
- Support and Advice on HR Policies & Procedures
- Advice on up-to-date Employment Law
- Support with Implementation of Policies & Procedures
- Advice & Support with Visa & Work Permit Applications
- Liaison with AWS, Dept of Justice and Government Departments

Regulation & Clinical

- Information and Support with all Clinical & Regulatory related queries
- Information and Support in Responding to Regulatory Requirements
- National Education Seminars & Webinars
- Regional Education Seminars and Webinars
- Information & Support in Responding to Complaints
- Information about Regulatory Compliance
- Access to Royal Marsden Nursing Procedures
- Regular Clinical Updates
- Guidance on Training Requirements

Voice of the Sector

- Strong Voice Promoting the Sector and Influencing Policy
- Producing comprehensive, researched and evidencebased representative responses on behalf of members to national consultations and Oireachtas committee consultations to inform and shape the policy landscape.
- Active lobbying and public affairs campaigns
- Effective Representation for Members through research, lobbying and collaborative engagement
- NHI works tirelessly to present the nursing home and social care sector effectively in national and local media as the voice of the sector
- Regular Member Updates with sector specific information, guidance and advice
- Networking Opportunities
- Annual Conference
- National Care Awards
- Nursing Homes Week
- Webinars on a wide range of topics

Recent Achievements

- Establishment of National Apprenticeship for Carers in conjunction with Griffith College
- Removal of HCAs from the uncritical skills list enabling members to apply for work permits for HCAs from non-EEA countries.
- Effective leadership and Pro-Active responses. Advice to the sector throughout the Covid 19 pandemic and beyond.
- Dedicated “Save Our Nursing Homes” campaign maintaining pressure on funding resulting in improved increases in NHSS rates in recent months.
- Successful deferral of the proposed increase to HCA salary for permit holders and engagement with DETE on increased funding.

Our Mission

NHI provides a united voice for its members by advocating for high-quality sustainable care and supporting the provision of services to meet evolving needs.

Our Vision

Nursing homes that contribute to making our country one of the best places to age, and anyone who wants or needs nursing home care will get it and can avail of NHI members' nursing homes.

Our Values

Empower We empower members with up-to-date information and guidance.

Lead We provide leadership for the sector.

Partner We partner with all our key stakeholders to support the delivery of care.

Influence We influence policy decisions, using up-to-date evidence and advocacy.

Promote We promote a positive image of the sector, and the key role nursing homes play in the provision of health care and social care.

Our Strategy 2024–26



Highlighting the voice of residents and members to enable better, care-led experiences for all.

We amplify the voice of residents and members, placing people at the heart of everything we do. As the national representative organisation and leading voice, we pledge to uphold our position as active advocates, embracing the direct voice of residents, championing a care-first philosophy, and responding to the evolving needs and challenges of our members.

Organising internal processes, support structures and governance mechanisms to develop improved ways of working.

We enhance and refine internal systems to develop improved ways of working, resource sharing, governance, and financial planning, continuously identifying opportunities to enhance our day-to-day operations. By aligning policies and processes with the needs of members and residents, we embed the principles of care into our organisational DNA.

Motivating the government, policymakers and society at large through advocacy, knowledge-sharing, and strategic collaboration to drive vital change.

As a trusted, omnipresent resource for nursing homes, we are uniquely positioned to lead the national conversation and build a more robust and responsive sector. Through proactive advocacy, knowledge-sharing, relationship-building and strategic collaborations with key policy stakeholders, we aim to influence, inform, and lobby for imperative and meaningful action.

Engaging members at all levels to ensure everyone feels truly valued, supported, and represented.

We actively involve members at all levels, working collaboratively to move Ireland forward as an exemplar in older person care. By enhancing engagement structures and empowering members' voices, we ensure their experiences mould the development of future services. As our members provide 24/7 specialist care to residents, we will continue to support their needs while finding new ways to build our community and broaden the reach of our services.

Shaping the provision of care for our ageing population to make Ireland one of the best places to age.

As the unifying voice of Irish nursing homes, we commit to advancing the sector to enable an integrated, sustainable, and appropriately resourced model of care. Through impactful advocacy, thought leadership, strategic lobbying, and robust support services, we are working with members to create a system that is responsive and respectful of the needs of our ageing population, ultimately shaping Ireland into one of the best places to age.

Meet the Team

Our dedicated team brings expertise in **nursing, business support, policy** and **communications** to serve NHI members. Led by our Chief Executive, they deliver operational excellence and provide timely advice and representation.

The team embodies our core values, empowering members, leading the sector, and partnering with stakeholders to influence better care outcomes.



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Meet the Board

The NHI Board provides **strategic direction** and **governance** to effectively represent Ireland's private and voluntary nursing homes.

Our Board combines an independent Chairperson with directly elected nursing home owners and operators from across the country.

Together, we advocate for policies that strengthen our sector and make Ireland one of the best places to age.



Jillian van Turnhout
Chair, NHI



Patrick Bailey
Bailey's Nursing Home



Mary Burke
Kilure Bridge Nursing Home



Alene Curtin
Ashlawn House Nursing Home



Philip Darcy
Newbrook Group



Brian Fahey
Killimor Retirement Home



Breege Muldowney
Aclare Nursing Home



Mike Tonery
Trinity Care



Orla Quigg
Maryfield Nursing Home



Dermot J. McDermott
Kiltipper Woods Care Centre



Joe Holland
Grange Con Nursing Home



Fintan O'Connor
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